HOPEWELL TENNIS & SWIM CENTER POOL CENTER GUIDELINES AND POLICIES

Welcome to the HTSC Pool Center!

Take a moment to review these general guidelines and policies.

All members as a condition of membership, agree to abide by all Hopewell Tennis and Swim Center (HTSC) policies and procedures. In addition, all members agree to abide by the New Jersey Bathing rules, which are posted at HTSC. Theft, vandalism, or willful destruction of property will result in expulsion from the pool. The Management reserves the right to cancel memberships without refund for major or continued infractions at any time. Management reserves the right to change policies at any time. If HTSC should need to close extensively for any reason including, but not limited to, COVID-19, members will be accommodated but no refunds will be given. All members deposits and or payments are non-refundable. ALL SALES ARE FINAL.

Membership Cards: Membership cards are issued for identification purposes and must be presented to a staff member at the front desk of the pool center. Membership cards are not transferable and all guests must have a guest pass. If a member forgets his/her card three times, the card will be considered lost and must be replaced at the member's expense.

Guests: Member must identify all guests upon pool entry. Failure to do so may result in termination of membership privileges. Member must remain on the premises with their guest and be responsible for them. All guests must abide by all rules and policies. The maximum number of guests allowed per day is five (5). More than five guests is considered a "Party", and must be pre-arranged with the pool manger at least 48 hours in advance. We reserve the right to revise or change the guest policies and rules any time.

Guests Passes: Only a pool member in good standing may purchase guest passes. Each person can attend as a guest a maximum of 2 times, after which they may purchase their own membership or day passes, if available.

Babysitter Season Pass: Only a pool member in good standing may purchase a babysitter pass. A babysitter pass can only be used by non-family members who are employed by the family as caregivers. No other family members (i.e. grandparents or others) can attend with a babysitter pass.

Liability: Members and guests MUST carry their own accident and medical insurance. The Hopewell Tennis and Swim Center is not responsible for damage or loss of any personal effects, vehicles, or valuables brought to HTSC, regardless of cause. Members and guests participate in any sport or activity at their own risk.

Pool Staff: The staff has been hired and is on duty to enforce policies, prevent accidents, and guard lives. Lifeguards are authorized to expel members and guests for any rule violations. Members not adhering to the rules will be given verbal warning. If the behavior persists, members and guests will be asked to leave the pool for the day and may have their membership privileges revoked or suspended. <u>Please do not distract or converse the lifeguards while they are on duty.</u>

Emergencies: In the event of an emergency, members and guests are to evacuate the pool while care is given.

Glass: Absolutely no glass objects of any kind are not permitted. This includes Snapple bottles, baby food jars, and any containers carrying food.

Pets: No animals or pets are permitted on the HTSC property at any time.

Alcohol/Drugs: Alcoholic beverages and drugs of any kind are prohibited. Any individual suspected of being intoxicated will be asked to leave the pool area and a friend or family will be called to drive them home.

Smoking/Vaping: Smoking or vaping is not permitted anywhere on the HTSC property.

Lifeguard Stands: Unauthorized personnel are not permitted on lifeguard stands.

Small Children (infants-12): All children under 12 years old must be accompanied by an adult (age 18 or over). All infants and children who are not toilet trained MUST wear swim diapers designed specifically for pool use. For sanitary reasons, changing diapers on tables and lounge chairs is prohibited. All diaper changing is to be done in the bathrooms, which are equipped with diaper changing stations. Children under the age of 8 must be accompanied to the bathrooms. Children who are not toilet trained MUST use swimming diapers to prevent accidental leaks.

Children Ages 12-15: Children 12-15 years of age may visit HTSC alone if a parent/ guardian has signed a release of liability form and the child passes the appropriate swimming test. All Children 15 and under without a liability form must be supervised by an adult or appropriate caregiver at all times. The supervision, care and behavior of a child remain the responsibility of the parents. These children are NOT permitted to bring a guest with them.

Playground Equipment: Members and guests may use the equipment at their own risk. Children under 12 years old must be supervised by an adult when using playground equipment. Children using the slide must go feet first. Jumping off the swings is prohibited. Climbing on the fences surrounding the playground area is prohibited. Throwing playground mulch, sticks, rocks, or stones is prohibited.

Sickness: No one with open cuts, open sores, fever, green mucus, diarrhea, poison ivy, athlete's foot, or any illnesses contagious or otherwise are allowed in the pool. Bathers will be observed by the Pool Manager and lifeguards. Any questionable case will be barred from admission for the protection of other bathers.

Wading Pool: The wading pool is for 5 years of age and younger only. Non-swimmers over the age of 5 are permitted as long as they do not disturb the younger children. At all times, an adult or legal guardian shall be responsible for, and shall not leave unattended, the children in their care in the wading pool. **Each child must be accompanied at all times by an adult, who will be solely responsible for the child's safety.** Lifeguard supervision will not be provided for this area. Toys and floats are permitted only at the discretion of the pool manager.

Thunder/Lightning: Swimming is prohibited during thunder/lightning storms. Pool will not reopen until 30-minutes after last audible or visual event.

Floats/Rafts/Water Toys: Floats, rafts or water toys are permitted ONLY during designated days and times at the Manager's discretion. Only individual rafts are permitted. Frisbees, balls or other throwing objects are permitted ONLY at the lifeguards' discretion. NO water guns are permitted in the pool area. Please do not walk on the deck with fins. Rafts, floats, or water toys are absolutely not permitted in the diving area.

"Floaties" and Life Vests: If a child is using infant are floats or a life vest in the pool, an adult MUST accompany the child in the WATER at all times! Our lifeguards have been instructed to STRICTLY enforce this policy due to several incidents in previous summers.

Electronic Appliances: Speakers, radios, and other battery-operated electronics are allowed at low volume and at the discretion of the lifeguard, and must be kept at least 10 feet from the pool. No DC electrical appliances are permitted on the pool grounds.

Running/General Horseplay: Horseplay including running, wrestling, dunking," chicken fights", and throwing each other, either in or around the pools, is prohibited. This policy is for everyone's safety and will be strictly enforced.

Spitting: Spitting, nose blowing or spouting in the pool is prohibited.

Fighting: Fighting is prohibited and will result in automatic expulsion from the pool for the day.

Cursing: No abusive, offensive or profane language shall be permitted, or tolerated.

Fences: Climbing on any fences on or surrounding the HTSC's property is prohibited.

Food and Drinks: Food and drinks are allowed in the snack bar and in the grass areas ONLY. The eating area must be cleared of all food and trash before leaving the area. No food or beverages are allowed on the pool desk. Gum chewing is prohibited at the HTSC at all times.

Attire: All persons must wear proper attire while swimming. This does not include street clothes or cut-off shorts.

Lounge Chairs and Tables: Lounge chairs and tables are provided by the HTSC. All lounge chairs are first come first served. These items are not to be saved or reserved in advance. Pool furniture cannot be moved from their designated spots and shall not be used to build "forts" or for other play. No standing or walking on furniture.

Lap Lanes: Lap lanes are restricted to swimmers 16 years of age or older. Lap lanes are for continuous swimming. Please be considerate when using the lanes. Two or more people can swim in a lane. Hanging on the lap lanes is prohibited.

Special Events: The HTSC respectfully reserves the right to temporarily close the pool facility to its members for special events with advance notice.

Diving: Diving is only permitted in the marked area of the pool Children will be required to take a swim test prior to entering the diving area. Guests and members may be tested by the lifeguards at any time. Individuals of any age who appear to lack adequate swimming skills may be required by a lifeguard to pass a swimming test to enter the diving area. Only one person at a time is allowed on the diving board. No one is allowed on the diving ladder until the diving board is cleared. Diving is not allowed until the previous diver has cleared the water below the board and has reached the ladder Divers must dive in a forward direction only. Back dives and summersaults are not permitted No horseplay is permitted on or around the diving board. Swimmers must stay out go the diving area when the diving board is in use Swimmers shall not swim across the diving path or the diving board. Divers are allowed only one bounce on the diving board.

Payments, Credits, and Refunds: All payments and invoices are due in full and all past due invoices are scheduled for automatic payment. The cancellation for a refund deadline is 60 days before the opening day of the pool center. In the event of a refund, we do not keep any portion of the payment. <u>However, a 3% processing fee will be held by the credit card company and is non-negotiable and non-refundable.</u> No full or partial refunds will be issued after the deadline. No exceptions.